

MARSTEK

SATURN APP USER GUIDE

I . APP download

1. **Android:** Google Play

2. **IOS:** APP Store

You can also click the following link to download:

<https://eu.hamedata.com/ems/apk/marstek/index.html>

Or you can scan the QR code to download:

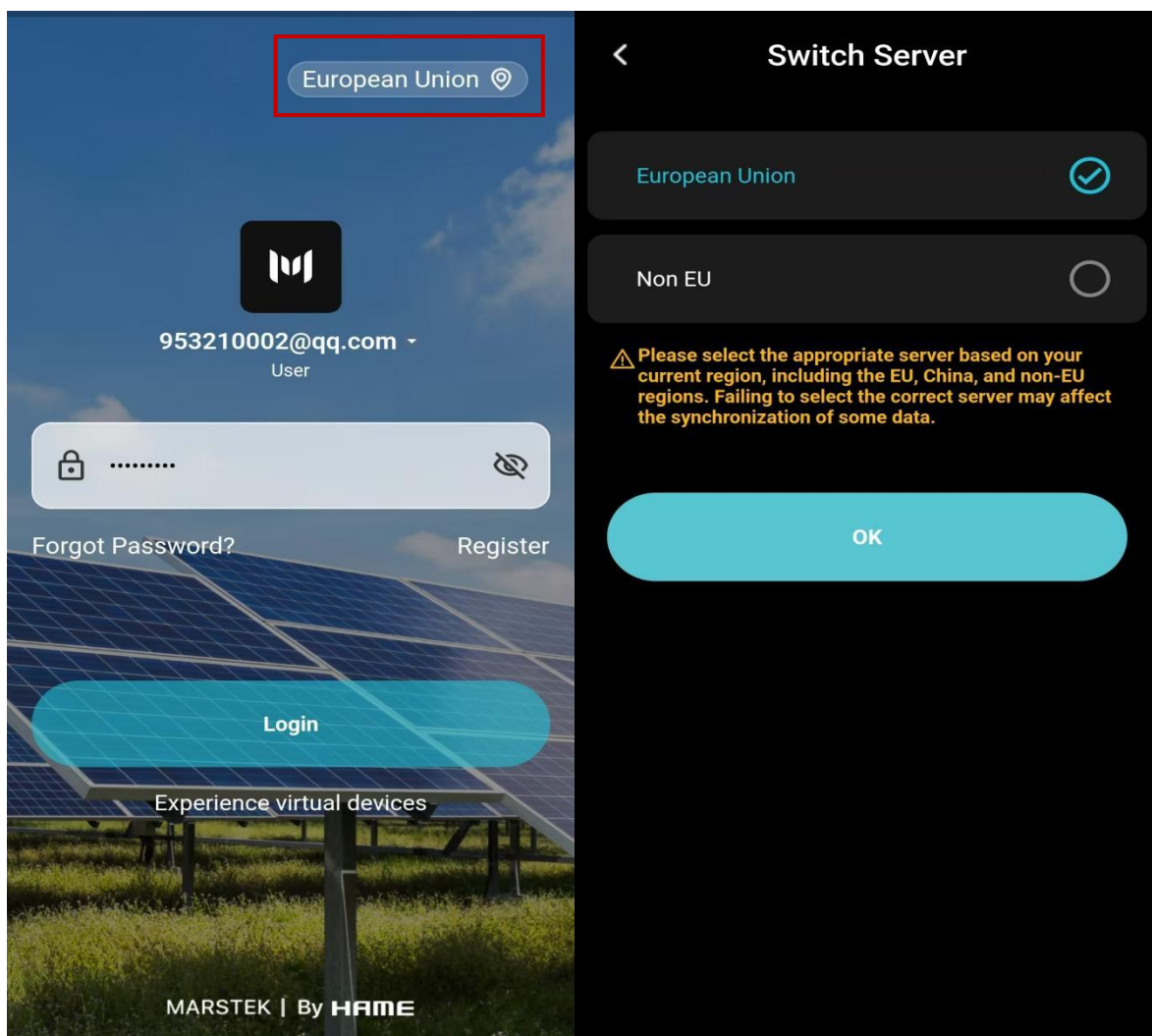


II. Account Registration / Login

An account is required to access all features of the app, including device monitoring and statistics.

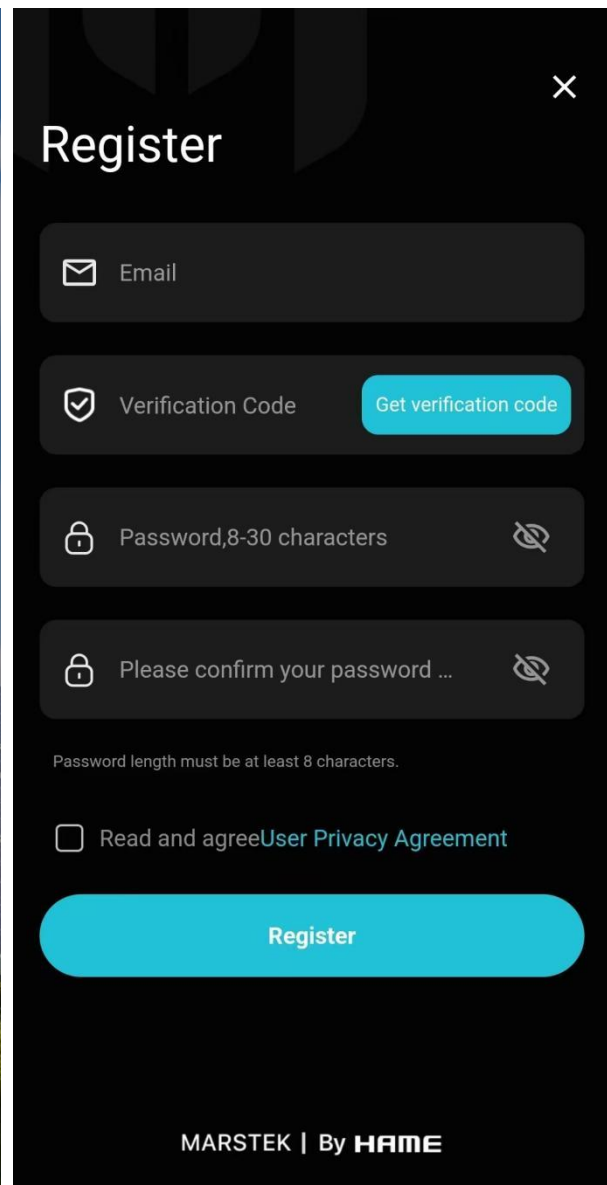
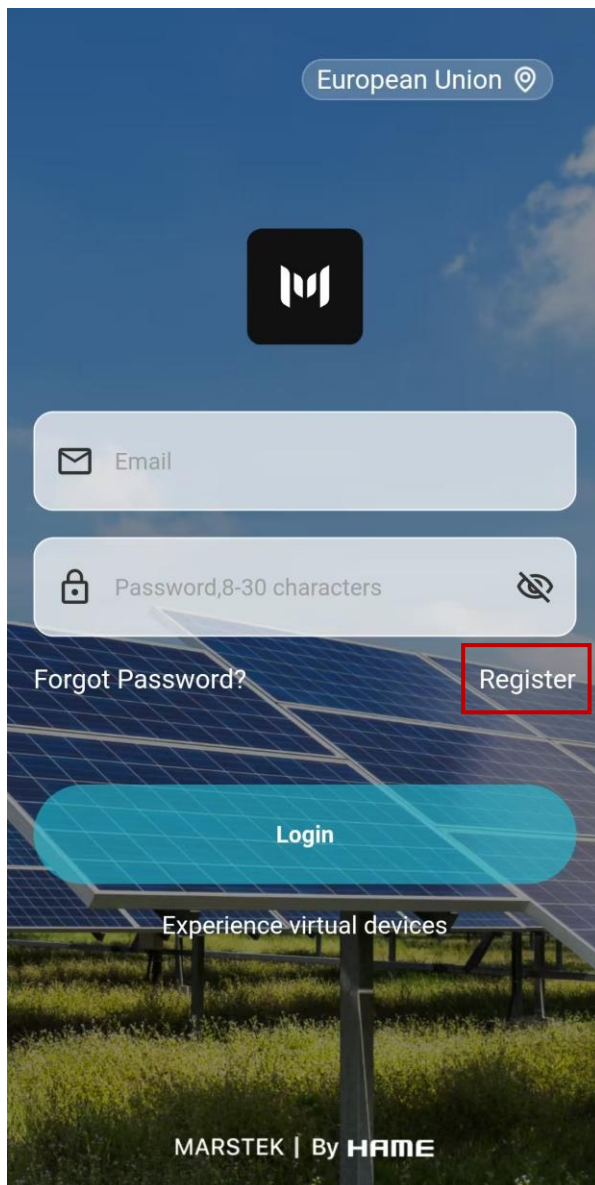
1. Select Server

- Select the server corresponding to your device location.
- You can choose servers from the top-right corner of the login page.



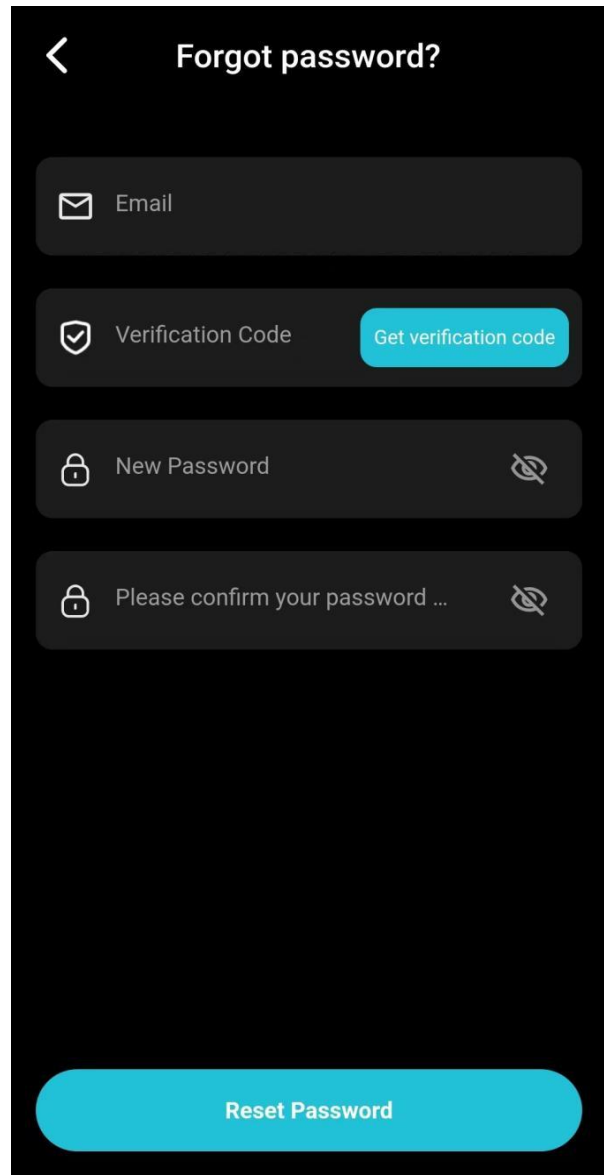
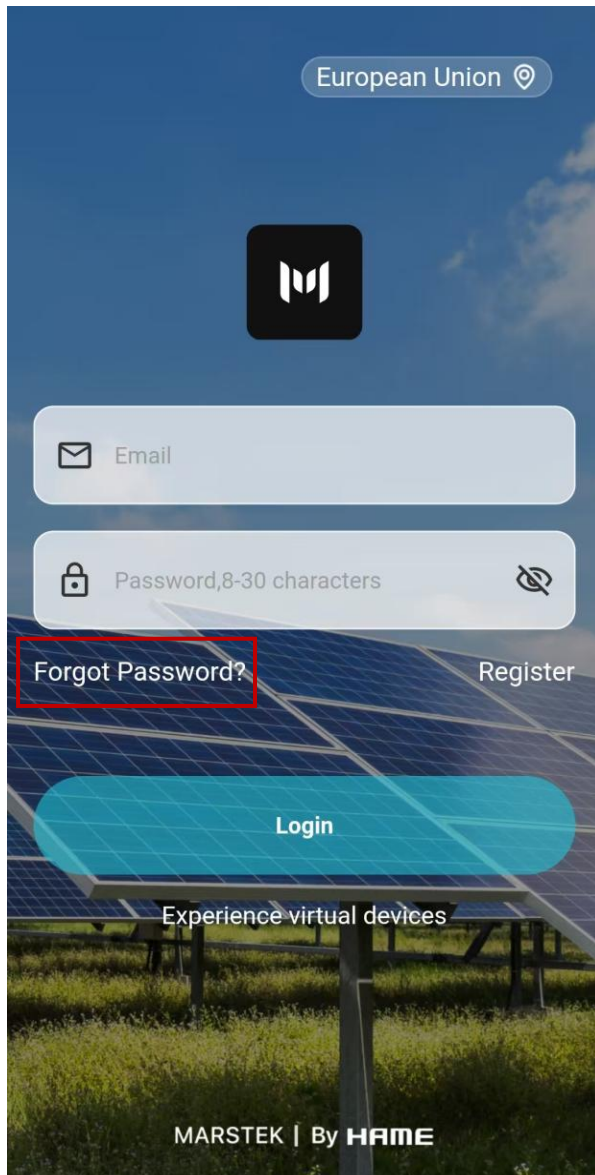
2. Registration & Login

- Enter Email + Verification Code + Password to register.
- Use your registered email + Password to log in.
- **Note:** Make sure the server matches the one used during registration.



3. Forgot Password

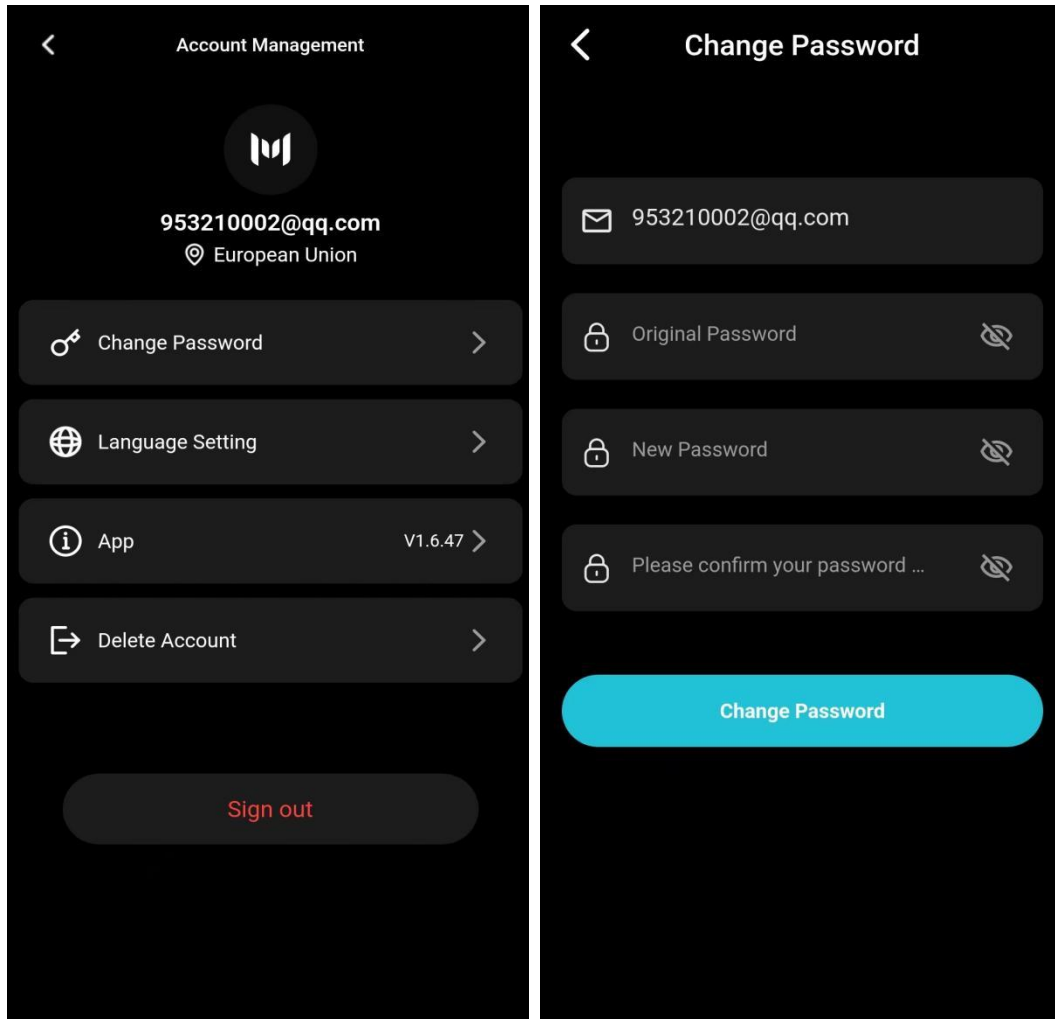
- Tap **“Forgot Password”** → Enter Email → Enter Verification Code → Set New Password.



4. Account Management

4.1 Change Your Password

Change Password → Enter new password (8–30 characters).



4.2 Delete Account

Delete Account → Agree to terms, select reason, confirm.

Note: Once confirmed, the account will be permanently deleted and cannot be used again. A new account must be registered to continue using the App.

Delete Account

User Cancellation Agreement

Before canceling your account, please fully read, understand, and agree to the following items before confirming the cancellation:

- 1. Cancellation Notice**
The account is only for use in the Marstek App. After deleting the account, you will no longer be able to log in to the Marstek App. This will not have any impact on your email itself.
- 2. Cancellation Process**
Log out of your account by entering the password confirmation in the account cancellation interface after selecting "Log Out" in the personal account section of the Marstek App device screen
- 3. Special Reminder**
Account cancellation will not affect your email. Before canceling your account, please delete all devices under the account first. Thank you for using Marstek. If you have any suggestions or feedback about the device, please provide it in the Help & Feedback section before cancellation, so we can continuously improve our products

☐ I have read and agree to the User Cancellation Agreement.

Next

Delete Account

Reason for Account Cancellation

Thank you for once choosing MARSTEK. Please select the reason for cancellation to help us better improve the experience:

☐ Unbind email

☒ Change account usage

☐ Other reasons

Please enter other reasons or feedback:

0/500

Next

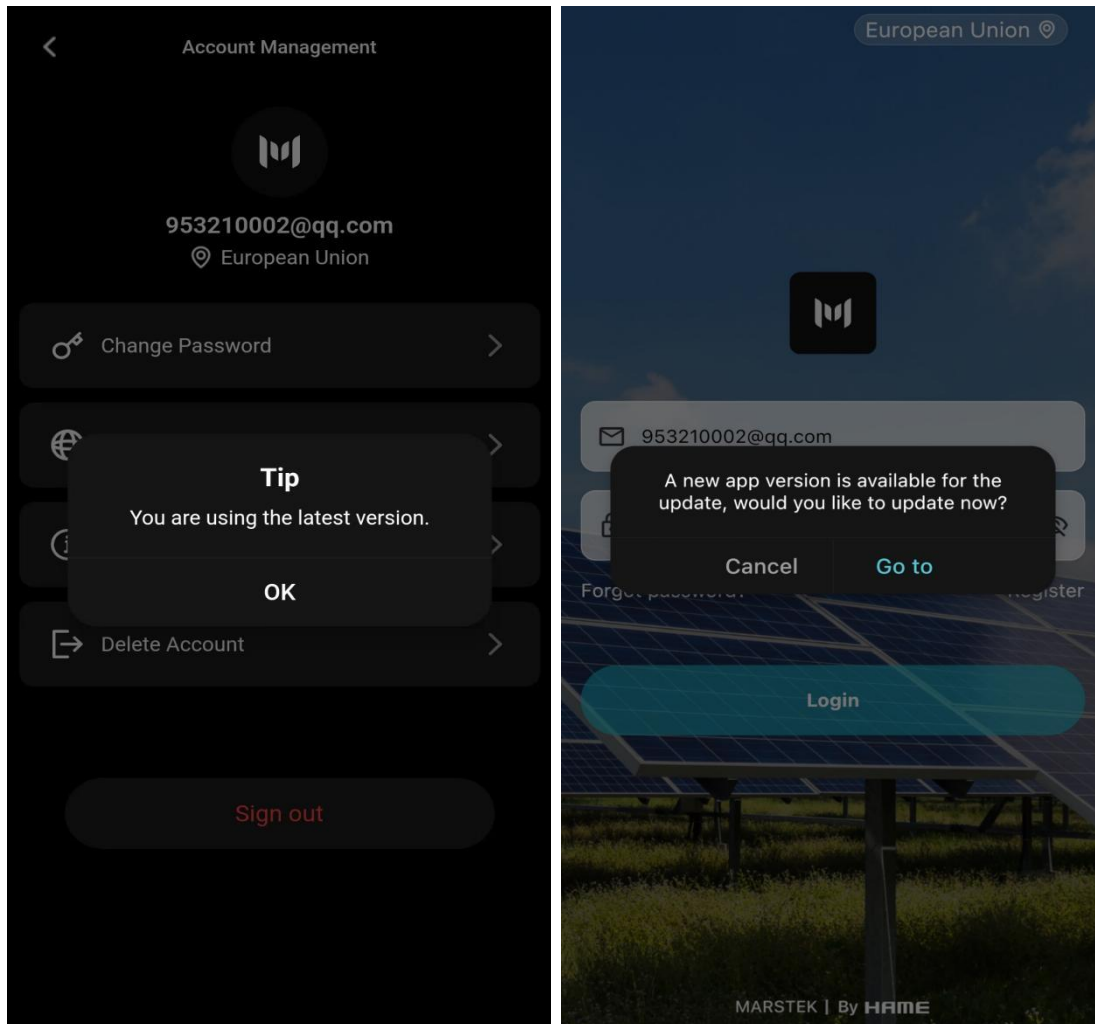
4.3 Language Settings

Language Setting → 17 languages available. Defaults to phone system language.

< Language Setting	< Language Setting
Follow system	Ελληνικά el
中文 zh	Français fr
English en ✓	Italiano it
Deutsch de	Svenska sv
Nederlands nl	Ελληνικά el
Français fr	Español es
Italiano it	Polski pl
Svenska sv	Română ro
Ελληνικά el	Українська uk
Español es	Русский ru
Polski pl	Čeština cs
Română ro	Magyar hu
Українська uk	Filipino fil
	日本語 ja

4.4 App Version

App Version → Check current version; update available when red dot appears.

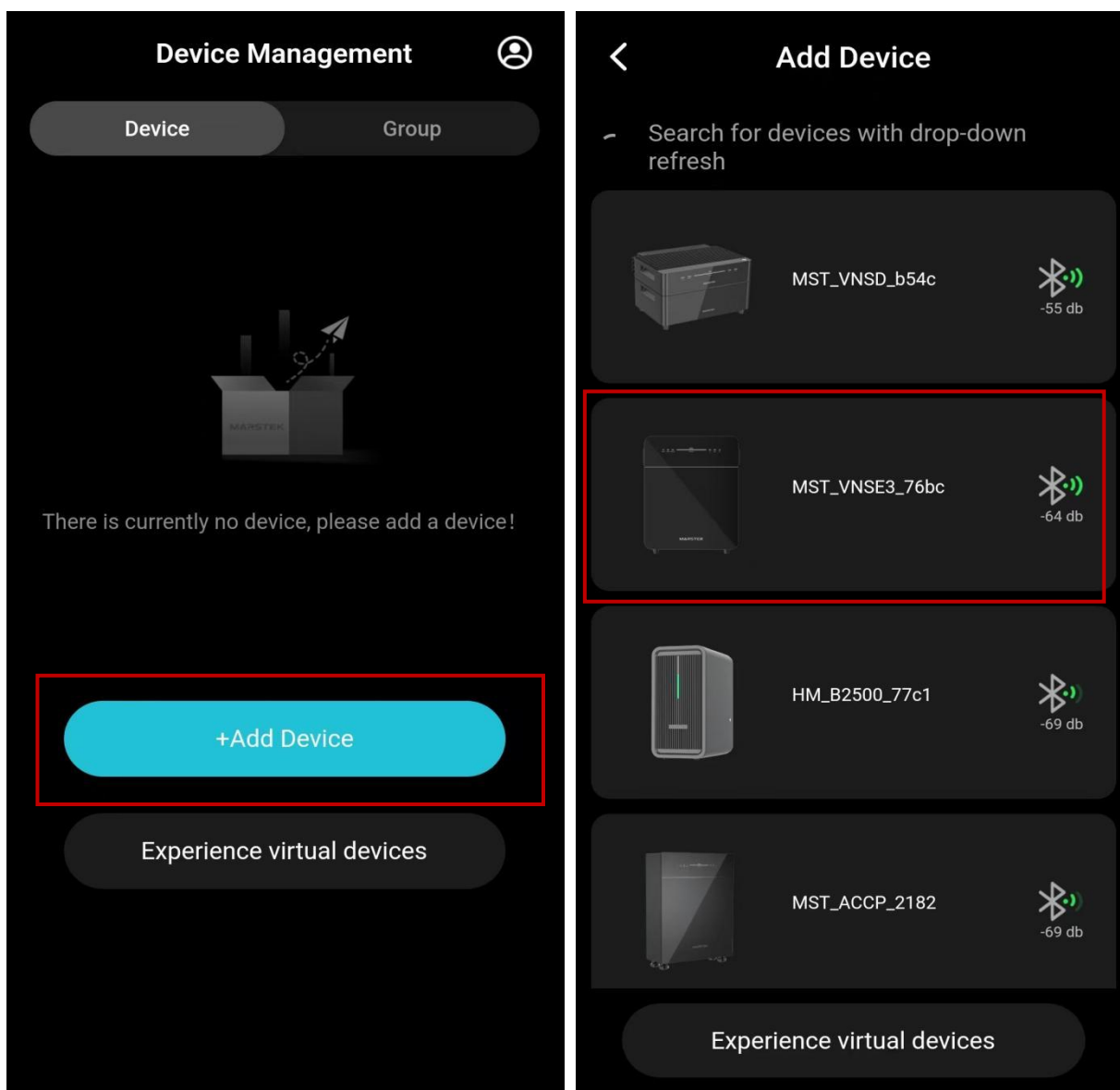


III. Device Adding Process

1. Add via Bluetooth

(1) Search for device

On the Device List page → Tap “+ **Add Device**” → App scans nearby devices → Select device to bind.

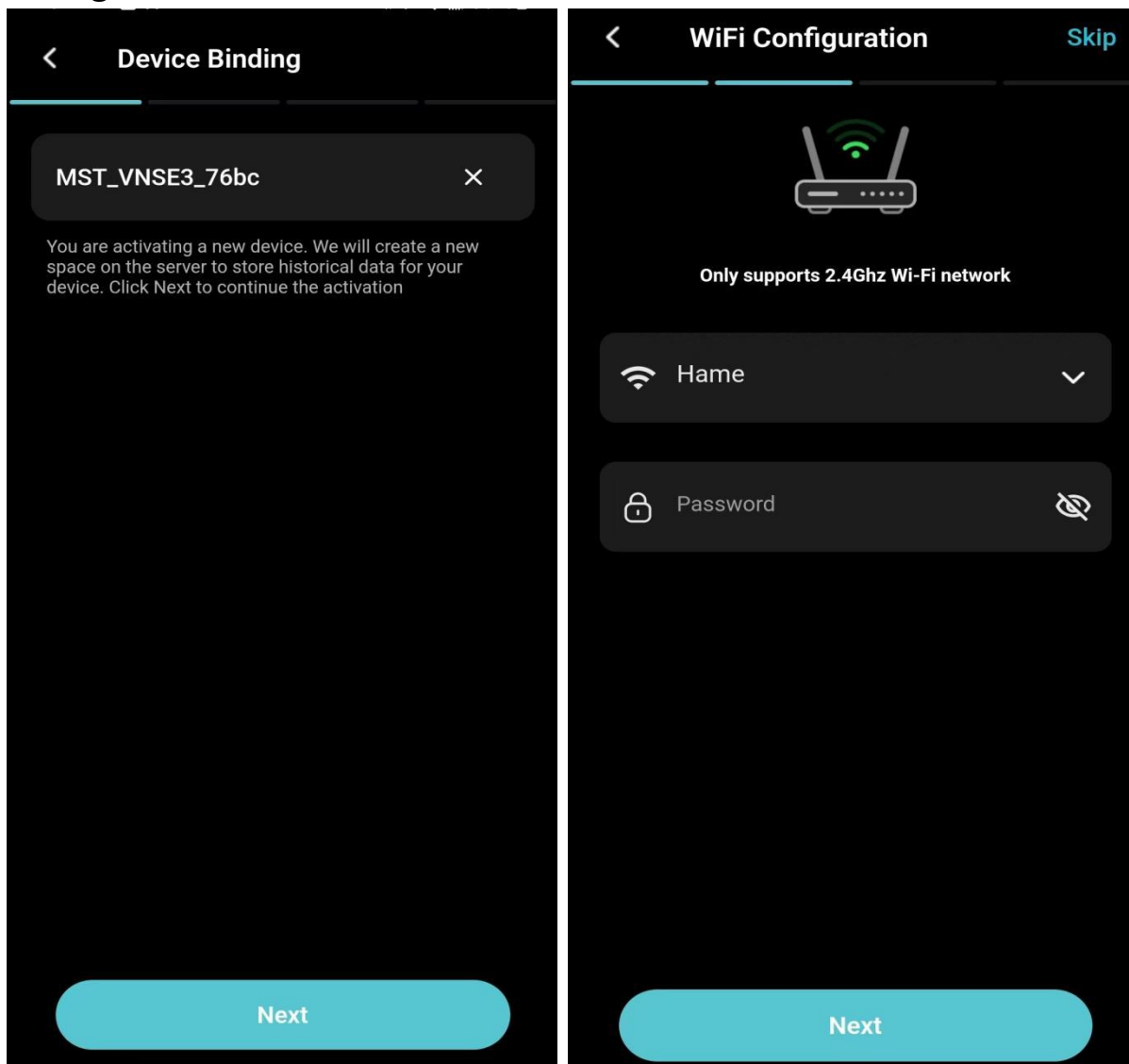


(2) Naming & Network Configuration

After device binding → App goes to Wi-Fi Setup page.

Select Wi-Fi → Enter Password → Tap Next.

Note: Ensure Bluetooth remains connected during network configuration.



4. Firmware Upgrade

After network configuration, if a new firmware version is available, an upgrade prompt will appear. Tap to upgrade directly.

